

Feedback App



Intoduction.

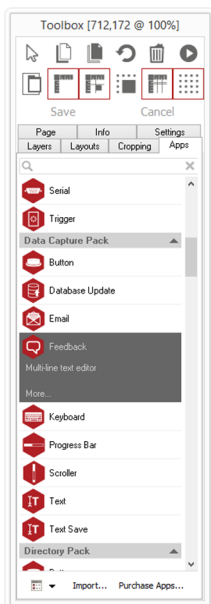
Feedback is a useful app for obtaining feedback, views and comments from your customers. With the app you can specify an area or space into which text can be applied by your customer and is particularly useful when creating feedback surveys, registration forms or creating comment boxes. Both the appearance and style of this area are completely customisable and messaging can also be included to prompt the customer.

Information entered into this 'feedback area' can be used on other pages, for example if a page in your playlist said 'See what our customer are saying about us' Acquire can retrieve comments supplied on the customer feedback forms and automatically display selected comments.

Using the Feedback app.

To access the app open an existing or new page and select the '**App**' tab of the page editor '**Toolbox**' (shown). Apps are grouped within the relevant app packs and are displayed red if they have been licenced. For more information about licencing apps go to [Licencing apps.](#)

Select the app from the list or search for it using the search bar. When an app is selected it will be highlighted as shown.



Once you have selected your app draw an area on your page where you would like to use the app.

The '**Settings**' tab within the Toolbox will automatically open when the app is added to the page. From here you can set your app up by clicking on the '**App Options**' button.



Understanding the App Options.

Use this window to define the appearance of text inputted by the customer in the feedback area.

You can select font, size, style and background colour.

Use the '**initial text**' box to input a message which will appear when the page is first shown. i.e. 'Enter text here'

In the Events section you can set the focus (input the cursor) at the beginning of the text that is already in there or you can ask for the text to be cleared on entry.

Use the '**On Change Set Variable**' box to input the name of the Acquire Variable. This variable will be set with the contents of the memo every time it changes.

